

Usability Internship with USAJOBS



Project Title	Usability Internship with USAJOBS
Project Summary	Develop, conduct, and report usability test results for USAJOBS which improve one of America's most popular government websites.
Country	United States
Agency	Office of Personnel Management
DoS Office	N/A
Post	N/A
Section	N/A
Number of Interns	3

Project Description

USAJOBS is one of the most visited U.S. Government websites and is the front door for Federal recruitment. In our efforts to continuously improve the interface and functionality of USAJOBS, our team conducts weekly usability tests with potential users. The results of these tests drive the improvement of site design and services which our program provides.

Our testing team is seeking usability interns to:

- 1) Participate in the development of the weekly usability test
- 2) Assist in conducting usability tests both remote and in-person (observing, recruiting, facilitating)
- 3) Participate in documenting the results
- 4) Participate in reporting the results to the Product Owner

While interns would not be expected to participate in all duties each week, they will be able to participate in all possible aspects.

Desired Skills Interests

Additional Information

None

Language Requirements

None